

## Call for papers

Submission deadline: March 31, 2012

**Conference co-chairs:**

João Eduardo Varajão (jvarajao@utad.pt), University of Trás-os-Montes e Alto Douro, Portugal  
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**Organization chair:**

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It is our great pleasure to invite you to the CENTERIS'2012 - Conference on ENTERprise Information Systems – aligning technology, organizations and people. Already in its fourth edition, CENTERIS'2012 will be held in Algarve, Portugal, from 3 to 5 October.

During this 3-day conference, under the leitmotiv of Enterprise Information Systems, academics, scientists, IT/IS professionals, scientists, managers and solution providers from all over the world will have the opportunity to share experiences, bring new ideas, debate issues, and introduce the latest developments in the largely multidisciplinary field embraced by the Enterprise Information Systems (EIS), from the social, organizational and technological perspectives.

All accepted full papers will be published in the conference proceedings (with ISBN). Papers can also be accepted as posters, and an extended abstract of it will be published in a book of abstracts (with ISBN) or in a CD-ROM (with ISBN).

Submissions will be reviewed on a double-blind review basis.

Only original contributions will be accepted.

### Themes/Recommend topics

The conference intends to attract original, pertinent and relevant contributions on the technological, organizational and social dimensions of the largely multidisciplinary field of Enterprise Information Systems, which includes ERP, CRM, eMarketplaces, extended ERP, etc.

Recommended topics include, but are not limited, to the following:

1.- The technological dimension, addressing:

- Enterprise information systems design, application and implementation;
- In-house development, off-the-shelf solutions and open source solutions;
- Competitiveness and market share among solution providers;
- Market of services;
- IT (out)sourcing;
- Reliability, maintenance and dependency on solution and services suppliers;
- Parameterization and flexible adaptation;
- Information systems integration;
- ERP integration of functions and virtual/extended/networked enterprises;
- EIS subsystems (CRM, SCM, etc.);
- Global and regional realities of EIS adoption;
- EIS in large companies;

- EIS in SMEs;
- EIS in micro enterprises;
- e-Business and e-Commerce;
- Electronic Marketplace solutions;
- Enterprise portals;
- Enterprise 2.0;
- Emerging technologies;
- Management of legacy systems.

2.- The organizational aspect, including:

- Strategic use of EIS;
- Enterprise and IS architecture design, modeling and integration;
- Business Process Modeling;
- IT/IS Management;
- Collaboration and networked and virtual organizations;
- The impact of new technology on the organization;
- Management of change;
- Problems of information sharing and migration of processes;
- Information systems for sustainable economy.

3.- The social aspect, covering:

- IT human resources;
- Trust and confidence in new technology;
- The resistance to change;
- Training.

### **Submission Procedure**

Researchers and practitioners are invited to submit their manuscript electronically at the Conference webpage (<http://centeris.eiswatch.org>) until March 31, 2012.

Submitted papers will be reviewed on a double-blind review basis, and authors will be notified of the review process results by May 21. Authors of accepted papers can receive recommendations to revise their manuscript according to the reviewers' comments and should submit the revised version until June 15, 2012.

### **Paper format**

Manuscripts must be written in English. Each manuscript should not exceed 10 pages considering the Springer's format available for download at the conference webpage (<http://centeris.eiswatch.org>).

### **Important dates**

Deadline for paper submission: March 31, 2012

Notification of acceptance/rejection: May 21, 2012

Revised version: June 15, 2012

### **Contacts**

Secretariat: [secretariat@centeris.eiswatch.org](mailto:secretariat@centeris.eiswatch.org)

**For more detailed information**, please visit <http://centeris.eiswatch.org>